



City of El Segundo
Utility Users Processing Center
373 E Shaw Avenue Box 367
Fresno, CA 93710

IMPORTANT UTILITY USERS TAX INFORMATION FOR THE CITY OF EL SEGUNDO

The City of El Segundo has always valued its relationship with the utility user service providers, and we are pleased to announce some changes to our Utility Users Tax (UUT) procedures that are designed to streamline the process for remitting taxes to the City.

The City has contracted with Avenu Insights and Analytics to provide assistance for all of their Utility Users Tax needs beginning with **tax period April 2018 (taxes due on or before May 20th)**. The Avenu Insights Support Team will provide taxpayers with support for all aspects of UUT tax including return filing, payment, compliance, and general support for your tax filing needs.

The Support Center offers telephone support hours (Monday through Friday 7:30am-4:30pm PST) via their toll-free telephone number as well as email contact options. You may also choose to take advantage of the new online filing and payment portal which will allow you the convenience of filing and paying your Utility User Tax online.

- **Customer Support**
 - For assistance with registering or filing your UUT, please contact the support center by email at supportmuni@avenuinsights.com or by phone toll-free (866) 240-3665 or fax (855) 219-4338.
- **Submitting Your Utility Users Tax Return**
 - UUT returns can now be submitted via mail, email, or online, to simplify your monthly reporting.
 - If you **currently** remit by wire, no action is required.
- **Filing and payment Online**
 - To file online please visit www.salestaxonline.com. (additional fee for credit card payments)
- **Filing by Mail**
 - For your convenience an updated UUT form has been included with this letter. Mail your completed form and payments to the address below. Please make checks payable to the City of El Segundo.
 - Please remit your return form and payment to:

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Sincerely,

**City of El Segundo
Finance Department**

